

road show 2006: agenda

- 8:30 - 9:00 **Registration and Continental Breakfast**
- 9:00 - 10:15 **General Session**
- Hot Technology. Cool Applications. NACR Solutions.
 - Industry trends, Service offerings
 - Local Customer Success Story
- 10:30 - 11:20 **Breakout Session I**
- What You Need to Know About SIP In The Contact Center
 - IP Architecture From A - Z
 - Mobility Based Applications for Users on the Go
- 11:30 - 1:00 **Lunch/Partner Showcase Featuring 18 Strategic Vendors**
- 1:00 - 1:50 **Breakout Session II**
- Improve Self Service Effectiveness in Your Contact Center
 - QoS Methods and Analysis
 - Super Size Your Small/Mid-Size Business
- 2:00 - 2:50 **Breakout Session III**
- Preparing for Disaster
 - Technology Transformed into Cool Applications
 - More Than Just Voicemail
- 3:00 - 3:50 **Breakout Session IV**
- What You Need to Know About SIP In The Contact Center
 - IP Architecture A - Z
 - More Than Just Voicemail
- 4:00 - 4:30 **Close of Sessions**
- Closure / Partner Drawings