

# communications questions?

# nacr

# answers.

## nacr invites you.

Join us at the 2006 NACR National Road Show. [Visit nacr.com to register!](http://nacr.com)

This single-day, FREE event will deliver an unequalled opportunity to experience the latest in business communications. We've assembled **strategic partners**, **the hottest technology** and **the coolest leading-edge applications** in a forum that will deliver exactly what you need—information, insights and answers—regardless of your platform. Interface with the nation's premier technology companies and industry experts and get up-to-speed on the latest and greatest communications solutions available.

[Change the future of your company. Register today for this FREE event at nacr.com](http://nacr.com)—you'll also enjoy complimentary breakfast, lunch and a chance to win vendor prizes!

### Knowledge is Power.

Hot technology. Cool applications. NACR solutions. Above and beyond the latest and greatest, this must-attend event aims to educate you on the most innovative communications solutions and, more importantly, their potential impact on your company.

### Tailored to You.

Tailor your day around you and your organization by selecting the breakout sessions that meet your needs. Each session will address a cutting-edge application and cover its potential benefit to your company, cost justification, how to introduce it as a viable solution and how NACR can support you.

### Who will Attend.

This event is designed for you—today's busy IT professional—regardless of your company's size. From small to large, we'll be covering it all. Attendees will include; IT and data professionals, senior level managers, technical managers, technical purchasers, engineers (operations, managers, directors) and enterprise technology professionals (corporate, education and government).

### Make the Connection.

While we all participate in webinars and virtual meetings, this forum allows for face-to-face communications. This is the perfect opportunity to learn and network with your peers, seek advice from industry experts, and connect with NACR—the people who know communications®.

# schedule of events

Sept 12	West Chester, OH	Sept 26	Independence, OH	Oct 3	Lone Tree, CO	Oct 19	New York City, NY
Sept 12	Doral, FL	Sept 26	Oklahoma City, OK	Oct 5	Pittsburgh, PA	Oct 24	St. Paul, MN
Sept 13	Fort Lauderdale, FL	Sept 27	Tulsa, OK	Oct 10	Albuquerque, NM		
Sept 19	Austin, TX	Sept 28	Little Rock, AR	Oct 12	Phoenix, AZ		
Sept 21	Brookfield, WI	Sept 28	San Diego, CA	Oct 17	Basking Ridge, NJ		

Visit [nacr.com](http://nacr.com) for specific location details. Dates and locations are subject to change.

8:30am – 9:00am

**Registration**

Free Continental Breakfast

9:00am – 10:15am

**General Session**

- Hot Technology. Cool Applications. NACR Solutions.
- Industry Trends/Service Offerings
- Local Customer Success Story

10:30am – 11:20am

**Breakouts – Session 1**

- SIP in the Contact Center
- IP Architecture A to Z
- Mobility Based Applications

11:30am – 1:00pm

**Free Lunch/Vendor Showcase**

1:00pm – 1:50pm

**Breakouts – Session 2**

- Improve Self Service Effectiveness
- QoS Methods and Analysis
- Supersize Your SMB

2:00pm – 2:50pm

**Breakouts – Session 3**

- Preparing for Disaster
- Technology Transformed
- More Than Just Voicemail

3:00pm – 3:50pm

**Breakouts – Session 4**

- SIP in the Contact Center
- IP Architecture A to Z
- More Than Just Voicemail

4:00pm – 4:30pm

**Closure of Sessions**

- Closure
- Partner Drawings

Visit [nacr.com](http://nacr.com) for a detailed description of session topics and to register now!

*Topics and times are subject to change.*

**Title Sponsor**



With offices nationwide, NACR is the Value Added Solutions Provider (VASP) of choice for today's leading businesses. We deliver proven, scalable, cost-effective solutions tailored to our clients communications needs in an end-to-end package that includes consultation, design, implementation and product testing in our state-of-the-art Performance Readiness Center<sup>SM</sup>.

**Co-Sponsor**



Avaya, Inc. designs, builds, and manages communications networks for more than 1 million businesses worldwide, including 90 percent of the FORTUNE® 500. Focused on businesses large to small, Avaya is a world leader in secure and reliable IP telephony systems and communications software applications and services.

**Partners**



*Partners may vary by location.*